

**OEM PARTS DISCLAIMER, EFFECTIVE APRIL 2016**

When referring to auto parts, OEM refers to the Original Equipment Manufacturer, that is, all parts manufactured by or on behalf of, assembled and installed during the construction of a new vehicle by the vehicle's manufacturer.

In contrast, aftermarket parts are those made by companies other than the OEM. These parts are not recommended by vehicle manufacturers. LKQ parts refer to "Like, Kind and Quality." The term was established by the insurance companies to mask the fact that LKQ parts are simply salvaged, junkyard parts. Insurance companies demand the use of these parts because they are cheaper than OEM parts. Subsequently, these cheaper parts do not fit and / or function correctly compromising the overall repair quality.

Daya's 30 plus years of experience and training for automobile repairs has repeatedly shown us that LKQ and aftermarket parts do not fit and / or function correctly, particularly over time, causing a substandard repair and therefore an unhappy client. Many times, the insurance company will have a repair facility order aftermarket parts and "fit and inspect" forcing the repair facility to prove in fact that these parts will not work. This process substantially delays repair processing time.

Our clients deserve the best quality repair and service possible, therefore:

Effective April 2016, Daya's Custom Auto, Inc. and AB & AB Inc., dba/Dayas Custom Auto, will no longer order, utilize, or participate in "fit and inspect" any aftermarket parts. Also, we will not use any LKQ structural part, LKQ bolt on structural part, LKQ mechanical part which include, but are not limited to, cooling, suspension or electrical parts.

Protect the investment and safety of your automobile and insist on OEM parts for all of your repairs.

**If the insurance does not agree to pay for OEM parts, the vehicle owner will be held responsible for any price differences between OEM and aftermarket parts and / or LKQ parts.**

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**By my signature below, I hereby acknowledge and accept the foregoing terms with full authority to do so.**

Vehicle owner: (print) \_\_\_\_\_ Date \_\_\_\_\_

Signature (no electronic signatures) \_\_\_\_\_

Vehicle Year: \_\_\_\_\_ Make: \_\_\_\_\_ Model: \_\_\_\_\_

**Please fax to (407) 331-6354, scan or email to [FrontDeskNorth@dayas.com](mailto:FrontDeskNorth@dayas.com) or return by mail**

**PHOTO IMAGES OF DOCUMENTS WILL NOT BE ACCEPTED**