

OEM/AFTERMARKET PARTS DISCLAIMER, EFFECTIVE APRIL 2016

When referring to auto parts, OEM refers to the Original Equipment Manufacturer, that is, all parts manufactured by or on behalf of, assembled and installed during the construction of a new vehicle by the vehicle's manufacturer.

In contrast, aftermarket parts are those made by companies other than the OEM. These parts are not recommended by vehicle manufacturers. Insurance companies demand use of these parts because they are cheaper than OEM parts. Subsequently, these cheaper, poorly made parts do not fit and/or function correctly causing a poor quality repair.

Our 30 plus years of experience and our ongoing certifications for elite automobile repairs has repeatedly shown us that Aftermarket Parts do not fit and/or function correctly, particularly over time, causing a poor quality and substandard repair and therefore an unhappy client.

Many times, the insurance company will have a repair facility order After Market parts and "fit and inspect" forcing the repair facility to prove in fact that these parts will not work which can substantially delay the repair processing time.

Our clients deserve the best quality service and repair possible, therefore:

Effective April 2016, Daya's Custom Auto, Inc. and AB&AB Inc. dba/Dayas Custom Auto South, will no longer order, utilize, or participate in "fit and inspect" any aftermarket parts.

Protect the investment and safety of your automobile and insist on OEM parts for all your repairs.

If the insurance does not agree to pay for OEM parts, the vehicle owner will be held responsible for any cost price differences between OEM and Aftermarket parts.

By my signature below, I hereby acknowledge and accept the foregoing terms with full authority to do so.

Owner of vehicle:

(print) _____

(sign, no electronic signatures) _____

Date: _____

Vehicle year, make and model: _____